

Application form

Name of the Working Group:

Working Group on Complaints Mechanism

Please submit to Mario G. Aguilera (m.aguilera@fsc.org) by:

July 12 2024

Please respond just within the cells highlighted in green.

Contact and general information

1 Last Name (s)	
2 Name(s)	
3 Gender	
4 Age	
5 Country of residence:	
6 Region	
7 Legal and full address:	
8 E-mail:	
9 Education:	
10 Job title:	
11 Organisation:	
12 Organisation type <small>(Choose one option: Assurance Services International (ASI), Certificate holder, Certification body, FSC Network Partner, FSC Organisational FSC member, Non-governmental Organisation (NGO), Other (please specify))</small>	overwrite in case you selected "other" (left)
13 Are you a member of FSC?	
14 FSC Chamber for individual members:	
15 FSC Sub-chamber for individual members:	
16 FSC Chamber for organisational members: <small>NOTE: Organisational membership supersedes individual membership.</small>	
17 FSC Sub-Chamber for organisational members: <small>NOTE: Organisational membership supersedes individual membership.</small>	
18 How did you learn about this opportunity? <small>Choose one option: FSC website, FSC member's invitation, FSC member portal, FSC Newsletter, ODA, social media, Other (please specify)</small>	overwrite in case you selected "other" (left)

Note: FSC promotes diversity in its various dimensions (gender, age, region, ethnicity) and strives to balance environmental, social and economic expertise.

Specific information

0 Please describe your interest in participating in this Working Group:	Please provide a brief comment	Recommended nr of characters = 1000	characters

Please provide information that demonstrates your knowledge and background in...

Technical Skills	Please provide a brief comment	Recommended nr of characters = 500	characters
1 Non-judicial grievance and remediation mechanisms based on the UNGPs			0
2 Alternative dispute resolution procedures			0
3 Measures to guarantee accessibility in the complaints system			0
4 Corporate sustainability due diligence			0
5 The general FSC System			0
6 FM certification			0
7 CoC certification			0
8 Smallholders / communities			0
9 Remedy Framework			0
10 Ecosystem Services/ Climate			0
11 Streamlining Experience			0
12 Speaking and writing in English			0
13 Speaking and writing in Spanish			0

Soft Skills

1 Working together in teams	Please provide a brief comment	Recommended nr of characters = 500	characters
2 Clarity in expression (verbal/written)			0
3 Resolving conflicts			0
4 Demonstrating resilience			0
5 Working systematically and planning			0
6 Understand the perspective of users of the complaints system			0

Please provide information that demonstrates your knowledge and background in...

1 Looking for solutions	Please provide a brief comment	Recommended nr of characters = 500	characters
2 Delivering a number of quality deliverables			0

Please provide information that demonstrates your knowledge and background in...

Engagement	Please provide a brief comment	Recommended nr of characters = 500	characters
1 Actively participating			0
2 Provide valuable input for the objectives of the process			0
3 Demonstrating judgment on conduct and confidentiality			0

Attachments and confirmations

To complement this application form, I confirm:

Please mark with an "tick" in the highlighted cells below

1 I attached an up-to-date CV to this application	
2 I agree with the Terms of Reference (ToR)	
3 I commit to sign a Cooperation Agreement, including a Non-Disclosure Agreement	
4 I have read and I agree with the Privacy Statement	
5 I commit to submit a confirmation letter from my organization to represent it in this process (only for FSC Organisation Members)	
6 I will attend the first meeting in person	

You as user of the form are responsible for providing accurate, complete and up-to-date information during and after your application.